



Press Release

Abidjan, June 13, 2022

Orange and DabaDoc launch "Orange Santé" in Côte d'Ivoire, a platform dedicated to e-health

Orange Santé (Orange Healthcare) is a platform dedicated to the health ecosystem in Africa which is aimed at both African patients and doctors. It provides access to several services such as online appointment booking, payment for remote consultations by the diaspora, digitized medical records and teleconsultations.

The Orange Santé platform is developed in partnership with DabaDoc, the Moroccan start-up in which Orange has invested, which has proven itself in the Maghreb over the past 8 years. It addresses the issue of limited and unequal access to healthcare for African patients. Indeed, on the continent, there is still just one doctor per 1,000 inhabitants (source GSMA). Orange Santé's ambition is to support the African medical sector to make up for the shortage of doctors affecting certain health districts, by allowing patients living in isolated regions to consult the specialist of their choice remotely.

Starting this summer, Côte d'Ivoire will be the first country in sub-Saharan Africa to benefit from the Orange Santé platform with online appointment booking. Other innovative services will gradually be added to the system by 2023.

Orange Santé is particularly aimed at Ivorian healthcare facilities since it allows them to be listed on the platform, and to digitize the management of their healthcare center, from making appointments online to creating the patient's digitized medical record. The platform provides member healthcare professionals with greater visibility and flow management, while allowing them to improve their organization.

Orange and DabaDoc signed a strategic partnership in June 2021 aimed at benefiting from DabaDoc's technological expertise and Orange's payment solutions to enable the development of digital solutions that quickly bring concrete benefits to patients and the entire African healthcare ecosystem.

The launch of Orange Santé in Côte d'Ivoire is part of the Orange group's strategy to become the leading digital operator and a key player in e-health in Africa and the Middle East. The Orange Santé platform will be launched in other countries in sub-Saharan Africa by 2023.

Orange is present in 18 countries in Africa and the Middle East and has over 137 million customers at 31 march 2021. With 6.4 billion euros of revenues in 2021, Orange MEA is the first growth area in the Orange group. Orange Money, its flagship mobile-based money transfer and financial services offer is available in 17 countries and has

more than 70 million customers. Orange, multi-services operator, key partner of the digital transformation provides its expertise to support the development of new digital services in Africa and the Middle East.

About Orange

Orange is one of the world's leading telecommunications operators with sales of 42.5 billion euros in 2021 and 137,000 employees worldwide at 31 March 2022, including 76,000 employees in France. The Group has a total customer base of 278 million customers worldwide at 31 March 2022, including 232 million mobile customers and 24 million fixed broadband customers. The Group is present in 26 countries. Orange is also a leading provider of global IT and telecommunication services to multinational companies under the brand Orange Business Services. In December 2019, the Group presented its new "Engage 2025" strategic plan, which, guided by social and environmental accountability, aims to reinvent its operator model. While accelerating in growth areas and placing data and AI at the heart of its innovation model, the Group will be an attractive and responsible employer, adapted to emerging professions.

Orange is listed on Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN).

For more information on the internet and on your mobile: www.orange.com, www.orange-business.com or to follow us on Twitter: [@orangegrouppr](https://twitter.com/orangegrouppr).

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About DabaDoc:

DabaDoc.com set out to democratize access to healthcare with its practice management solution and online booking technology in multiple countries in Africa. DabaDoc has expanded its solutions since into telehealth products, health pathway optimization services for insurance companies, governments, and corporates. DabaDoc's partnerships with leading healthcare ecosystem participants (health professionals, hospitals, pharmaceutical companies...) allows it to improve the healthcare journey of millions of patients. DabaDoc has been featured on Forbes, TV5, France 24 amongst others.

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