



Press release
Paris, 10 February 2023

Orange is committed to supporting the populations affected by the earthquake in Turkey and Syria

Following Monday's violent earthquakes, the Orange Group is committed to ensuring that Turkish and Syrian nationals in European countries can reach their families, and that rescue workers from various European countries currently present in Turkey can also benefit.

In France and Spain, Orange is implementing free fixed and mobile calls to Turkey and Syria, as well as SMS, until 21 February.

In Belgium, Orange will make international calls from a fixed or mobile phone to and from Turkey and Syria free until the end of February.

Orange in Romania is making calls to three special Turkish emergency numbers set up by the Romanian Ministry of Foreign Affairs, in collaboration with the Romanian Embassy and Consulates in Turkey, free of charge until 19 February. Free roaming for Romanian rescue workers currently in Turkey is also being implemented.

In Moldova, international calls to Turkey and Syria, as well as to the three special Turkish emergency numbers, are free for seven days. Roaming will also be free for Moldovan rescue workers currently in Turkey. Calls to the Ministry of External Affairs will also be free for Orange customers that need assistance.

Orange in Slovakia is making roaming free for Slovakian rescue workers currently in Turkey. This is part of 250 minutes, 250 SMS and 10Gb of mobile data.

In Poland, Orange is also making international calls to Turkey and Syria free for seven days, as well as roaming for Polish customers currently in Turkey and Syria.

Orange is fully committed to providing its support to the territories and populations affected by this disaster of unprecedented scale, and is ready to extend such measures as the situation evolves.

About Orange

Orange is one of the world's leading telecommunications operators with sales of 42.5 billion euros in 2021 and 136,500 employees worldwide at 30 September 2022, including 75,000 employees in France. The Group has a total customer base of 286 million customers worldwide at 30 September 2022, including 240 million mobile customers and 24 million fixed broadband customers. The Group is present in 26 countries. Orange is also a leading provider of global IT and telecommunication services to multinational companies under the brand Orange Business Services. In December 2019, the Group presented its "Engage 2025" strategic plan, which, guided by social and environmental accountability, aims to reinvent its operator model. While accelerating in growth areas and placing data and AI at the heart of its innovation model, the Group will be an attractive and responsible employer, adapted to emerging professions.

Orange is listed on Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN). For more information on the internet and on your mobile: www.orange.com, www.orange-business.com and the Orange News app or to follow us on Twitter: @orangegroup.

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