



Press Release

Paris, 6th March 2025

## Orange, the first operator to launch a 5G+ offer with dedicated bandwidth for the consumer market

After launching the special Performance series 5G+ offer for the SME and Enterprise market, Orange is expanding access to 5G+ for the consumer market with two new offers available from March 6th.

### A free 5G+ option to access the latest 5G+ features

Orange offers its B2C 5G customers, equipped with compatible smartphones, the opportunity to enjoy the 5G+<sup>1</sup> option for free.

These customers will benefit from the very high speeds of 5G+, the largest network deployed on the 3.5GHz frequency band, and will access, through this free option, to the latest functionalities:

- **An even more responsive** network thanks to reduced network latency
- **Consistent quality for all uses:** voice now operates on 5G with Voice over New Radio (VoNR), as is data, to ensure consistent quality for all uses.
- **Enhanced security:** 5G+ incorporates encryption of SIM card identification data, ensuring optimal protection of users' personal information.

### The first 5G+ mobile offering on the consumer market: dedicated bandwidth, access to Netflix, and an exclusive ChatGPT Plus promotion in Europe

This new "Special Series 180 Go 5G+" offer allows customers to benefit from the new features of 5G+, and a dedicated bandwidth.

The "Special Series 180 Go 5G+" offer, with **no commitment**, includes<sup>2</sup>:

- Unlimited calls, SMS, and MMS in mainland France.
- A 180 Go plan to enjoy all entertainment uses under the best conditions.
- **Dedicated bandwidth:** to guarantee quality of service and continuity of entertainment even when the 5G network is heavily used.
- Six months of Netflix Standard with ads included, then €5.99/month<sup>3</sup>.

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<sup>1</sup> Monthly option without commitment, free upon request, reserved for customers of an Orange 5G mobile offer (excluding Open 5G offers and mobile 5G offers marketed before May 2023). Incompatible with Multi-SIM and eSIM Watch options.

<sup>2</sup> In 5G+ coverage areas when the antenna to which the user is connected is heavily used, the customer will benefit from dedicated bandwidth included in their Special Series 180 Go 5G+ offer.

<sup>3</sup> Valid for subscribing to a Netflix Standard option with ads concurrently with the subscription to the Special Series 180 Go 5G+, with the creation and activation of a Netflix account within 10 days of subscribing to the option. Subject to not having benefited from a promotion on a Netflix option in the last 12 months.

- 12 months of ChatGPT Plus for free, then €23/month<sup>4</sup>: the extended version of the essential AI for writing text, generating code, images, and videos. This is the first offer of its kind in Europe.

The “**Special Series 180 Go 5G+**” benefits from the “Cheat Code<sup>5</sup>” discount for new customers aged 18 to 26 with a compatible 5G+ mobile.

With the “Cheat Code” refund, the offer is priced at €25/month and €20/month for Orange Internet customers once the refund request is validated.

For customers who don’t have a 5G+ compatible smartphone, Orange is currently offering a refund<sup>6</sup> of up to €150 on the purchase of a Samsung Galaxy S25 Series.

**5G+:** in areas with 3.5 GHz coverage (rollout under way) with compatible offer and terminal.

**Theoretical maximum speed, with aggregation of the 700 frequency band, up to 1.5 Gbps in reception and up to 200 Mbit/s in transmission. Coverage on [reseaux.orange.fr](https://reseaux.orange.fr)**

**Terms and conditions of offers and list of 5G+--compatible handsets available on:**

<https://boutique.orange.fr/informations/5g-plus>

#### About Orange

Orange is one of the world’s leading telecommunications operators with revenues of 40.3 billion euros in 2024 and 127,000 employees worldwide at 31 December 2024, including 71,000 employees in France. The Group has a total customer base of 291 million customers worldwide at 31 December 2024, including 253 million mobile customers and 22 million fixed broadband customers. These figures account for the deconsolidation of certain activities in Spain following the creation of MASORANGE. The Group is present in 26 countries (including non-consolidated countries).

Orange is also a leading provider of global IT and telecommunication services to multinational companies under the brand Orange Business. In February 2023, the Group presented its strategic plan "Lead the Future", built on a new business model and guided by responsibility and efficiency. "Lead the Future" capitalizes on network excellence to reinforce Orange's leadership in service quality.

Orange is listed on Euronext Paris (symbol ORA).

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<sup>4</sup> Reserved for customers of the Special Series 180 Go 5G+ and new ChatGPT Plus customers, subject to account creation and acceptance of the terms and conditions of the ChatGPT service and the promotion conditions within 3 months following the subscription to the Special Series 180 Go 5G+. Not combinable with any other ongoing promotion.

<sup>5</sup> Refund of €16/month starting from the second Orange invoice after validation of the request and until the customer turns 26. One refund per customer. Not combinable. Loss of the refund in case of cancellation or change of offer. Details and forms available at [odr.orange.fr](https://odr.orange.fr).

<sup>6</sup> Refund offer upon request of €100 for the purchase of a Galaxy S25/Galaxy S25 Plus or €150 for the purchase of a Galaxy S25 Ultra. More details at <https://www.samsung.com/fr/offer/cashback>