



Press release  
Paris, 28 July 2025

## The Orange Group announces that it filed a complaint on Monday, 28 July concerning a security incident on one of its information systems

On Friday, 25 July, the Orange Group detected a cyberattack on one of its information systems.

As soon as the attack was identified, the Group's teams, in collaboration with Orange Cyberdefense, quickly mobilized to isolate potentially affected services and minimize any impact.

These isolation measures caused disruption to certain management services and platforms for some of our Business customers, as well as a few Consumer services, primarily located in France. Our dedicated teams are actively engaged in informing and assisting the affected customers.

Our teams have identified and are currently implementing solutions that, while under heightened vigilance, will allow the Group to gradually restore the main affected services by the morning of Wednesday, 30 July.

A formal complaint has been lodged, and the relevant authorities have been notified. We are collaborating closely with them throughout the process.

At this stage of the investigation, there is no evidence to suggest that any internal or customer data has been exfiltrated. We continue to maintain the highest level of vigilance on this matter.

For obvious security reasons, Orange will not provide further comments.

### About Orange

Orange is one of the world's leading telecommunications operators with revenues of 40.3 billion euros in 2024 and 125,800 employees worldwide at 31 March 2025, including 69,700 employees in France. The Group has a total customer base of 294 million customers worldwide at 31 March 2025, including 256 million mobile customers and 22 million fixed broadband customers. These figures account for the deconsolidation of certain activities in Spain following the creation of MASORANGE. The Group is present in 26 countries (including non-consolidated countries).

Orange is also a leading provider of global IT and telecommunication services to multinational companies under the brand Orange Business. In February 2023, the Group presented its strategic plan "Lead the Future", built on a new business model and guided by responsibility and efficiency. "Lead the Future" capitalizes on network excellence to reinforce Orange's leadership in service quality.

Orange is listed on Euronext Paris (symbol ORA).

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### Contacts presse :

Emmanuel Gauthier ; [emmanuel2.gauthier@orange.com](mailto:emmanuel2.gauthier@orange.com)

Tom Wright ; [tom.wright@orange.com](mailto:tom.wright@orange.com)