



Orange takes action to support Mayotte

Following the passage of the cyclone Chido, which caused considerable human and material damage, Orange is mobilizing its teams to provide support for the Mahorais population.

In the face of this major crisis, telecommunications networks are vital to assist the population and support local authorities and associations. Orange's fixed and mobile networks in the archipelago have been severely impacted by the cyclone. However, the Group is mobilizing its forces to restore basic communication means from this weekend in certain key zones. This will facilitate crisis management efforts and will allow residents to stay in touch with their loved ones. Core equipment including submarine cables and strategic sites on the islands, as well as emergency numbers, remain operational, further facilitating the repair efforts.

Once authorized by authorities, Orange's local technical teams have started work on-site to assess the situation, maintain operations in strategic sites and begin repairs. Orange thanks them for their full commitment, energy and resilience in particularly challenging conditions.

Deployment of a Special Response Force

To support local teams, Orange is deploying assistance from Réunion and mainland France. A **dedicated response team of around forty employees** experienced in emergency situations will be deployed in the coming days. Orange is currently working on the logistical means to implement and transport personnel and equipment.

Orange has also sent six "**SafetyCases**", a compact emergency telecoms device that can be used to restore communications when no other network is available. Using satellite technology, it will provide secure Wi-Fi connectivity in otherwise isolated areas. These devices will be used at certain priority sites, with others designated for public authority needs and port management.

Donation of 350,000 euros from the Orange Foundation

To meet the basic needs of the most affected residents, the Orange Foundation announces a donation of 350,000 euros to the French Red Cross. At the same time, Orange has launched an internal solidarity platform to allow employees to make their own donations and participate in the rebuilding effort. This exceptional fund will also be supplemented by the Orange Foundation.

Orange once again wishes to convey a message of solidarity to all the people impacted by this crisis in Mayotte, with a special thought for its employees and partners based locally.

About Orange

Orange is one of the world's leading telecommunications operators with revenues of 39.7 billion euros in 2023 and 128,000 employees worldwide at 30 September 2024, including 71,000 employees in France. The Group has a total customer base of 292 million customers worldwide at 30 September 2024, including 253 million mobile customers and 22 million fixed broadband customers. These figures have been restated to account for the deconsolidation of certain activities in Spain following the creation of MASORANGE. The Group is present in 26 countries (including non-consolidated countries). Orange is also a leading provider of global IT and telecommunication services to multinational companies under the brand Orange Business. In February 2023, the Group presented its strategic plan "Lead the Future", built on a new business model and guided by responsibility and efficiency. "Lead the Future" capitalizes on network excellence to reinforce Orange's leadership in service quality.

Orange is listed on Euronext Paris (symbol ORA).

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